

# Supply chain challenge

## A one-day workshop

### Overview

In a world of increasing technical complexity it is fundamental that each business and each person recognises and understands their place within the system. Our business and personal lives are, to a greater or lesser extent, controlled, enhanced and/or restricted by a profusion of complex supply-chains. It is important that we know what we can control, and how to live with and increase our influence over areas that are often seemingly out of our control. We need to ensure that we, and not others, are in control of our future.

### Objectives

This workshop will consider the art and the science of 'systems thinking' and apply it to the supply chains in which we and our organisations exist. You will be challenged to consider and understand the systems that have an impact upon you and your business and to determine who is really in control. The workshop will give you take-away models and principles to apply to your organisation with a renewed determination to build on your 'unique selling point', be that personal or business, process or product.

### Who should attend?

This workshop is designed for directors, managers and leaders who need to challenge the real drivers of their organisation. Thinking, determination to improve, and an open-mind are essential starting points.

### Workshop format

- Usually delivered as a one-day session, this workshop can be split into two ½-day sessions if preferred (with some review work in-between the sessions).
- Highly interactive, with discussion and challenge around different scenarios and issues, both general and of specific concern to you and your organisation.

### Special features

This workshop can be tailored to meet your specific requirements. You can choose to follow the agenda set out below or you can talk it through with the trainer and set a new one. The choice is yours.

## Agenda

*This is an indicative agenda – a starting point for a conversation with you. The consultant will be happy to tailor the content and the structure to your precise requirements.*

### 1 Recognising the supply chain

- Determining the external drivers
- What is the unique selling point?

### 2 Systems thinking

- Establishing and/or recognising the parameters
- Mapping the interaction of the parts

### 3 Inputs

- Placing a reliance on others
- Building agility into the system

### 4 Outputs

- Communication and expectation
- Stakeholders, customers and consumers

### 5 Transformation

- Using the value chain to drive viability
- Financial hazard analysis and critical control points

### 6 People

- People = control + interpretation
- People need systems, but systems also need people

### 7 Delivering tangible and sustainable results

- The need for a robust system model in a changing world
- Being prepared to say 'NO'

**For a no-obligation discussion about running this workshop for your organisation on an in-house basis, just give us a call on **01582 463465**.**